

## Volunteer Star



**BARBARA FITZGERALD**

**FRONT  
OFFICE  
5 Years**

### **What duties do you perform in your volunteer role at CVIM?**

I work at the front desk, making and taking many phone calls, delivering patient files wherever they are needed, and following the computer and communication procedures to ensure the proper flow of information. There is also the opportunity to ease the stress of patients with friendly and caring interactions.

### **What brought you to volunteer at CVIM?**

Friends encouraged me to volunteer.

### **How does volunteering at CVIM make you feel?**

Great and exhausted at the same time. It is a very positive environment in which to work.

### **What would you tell your friends to interest them in volunteering at the clinic?**

It is a wonderful, well organized, well-run place. This is a model for how health care should be delivered.

### **What other hats have you worn?**

My greatest role has been as a mother of 5 and grandmother of 13. I have been a school counselor in Radnor School District for many years. I am a docent at Brandywine River Museum and volunteer there for many activities.

### **Have you recruited any other volunteers to work at CVIM?**

I praise CVIM wherever I go, hoping to inspire others to join the volunteer team.

### **When you're not at CVIM, what are a few of the things you do for enjoyment?**

I love traveling, reading, and knitting and enjoy the many activities of the "Grands."

