

## Volunteer Star



**CATHY RONCK**

**PATIENT  
ASSISTANCE  
PROGRAM  
4½ Years**

### **What is your volunteer role at CVIM?**

I work in Patient Assistance, which is responsible for submitting applications to pharmaceutical companies on behalf of each patient to obtain the medication dispensed to them at CVIM.

### **What brought you to volunteer at CVIM?**

My personal physician, Rockland Walker, D.O., suggested that I take a look at CVIM when I was entering the phase of my life that afforded me time to commit to volunteering.

### **How does volunteering at CVIM make you feel?**

It gives me a feeling of accomplishment because I play a role in the cycle, beginning with physicians prescribing medicine all the way through to stocking it in our dispensary, that results in patients receiving the medications they need. I am proud of the work we do and love to talk to people about where I volunteer.

### **To interest your friends in volunteering at CVIM, what would you say?**

Volunteering at CVIM is the best of both worlds. I know I am helping people who need medical care and medicine, but at the same time I have acquired an education because I have no medical background. I am surrounded by intelligent, caring, happy people who are there because they choose to be there. There is a wealth of knowledge at CVIM, so it is a great resource for me.

### **Have you recruited any other volunteers to work at CVIM?**

Yes, I have recruited one person, Kathy Early, who works in dental and reception. Like me, she was looking for a meaningful way to contribute that also offered flexibility.

### **Cathy wears many hats:**

Before we had our family, I worked in credit card processing and training. When our children were school age, I worked part time in the Radnor Township School District in the middle school library.

### **When Cathy is not at CVIM, she likes to do lots of things:**

I enjoy cooking and handiwork such as cross stitch, crocheting, and knitting. I also love to travel.

