

Volunteer Star



CATHY THORN

**HEALTH
INFORMATION
MANAGEMENT
4 Years**

What duties do you perform in your volunteer role at CVIM?

I provide a diverse array of services at CVIM, including entering patient statistical data, scanning financial documents, processing all archives by handling offsite chart management, helping with computer support, assisting with inputting taxes, manning the dental desk, and doing eligibility screening.

What brought you to volunteer at CVIM?

Maureen Nolan, a long-time nursing volunteer at CVIM, encouraged my husband and I to attend a Judy's Cookie Jar Cocktail Party at Hershey's Mill where we learned about volunteer opportunities. Because I was so fortunate in my career and life, I wanted a way to give back to the community. My father was a physician, and I have always had a great interest in medicine. I thought volunteering at CVIM would combine my professional skills as a computer consultant with this interest.

How does volunteering at CVIM make you feel?

Useful! I believe CVIM makes a huge difference in peoples' lives, and I am honored to be able to help others in this way.

What would you tell your friends to interest them in volunteering at the clinic?

The clinic is a wonderful place to make a positive contribution to the community while working side-by-side with friendly, professional, caring people.

What other hats have you worn?

As a volunteer at East High School, I help support 1,400 computers. I am also a volunteer on the team that organizes the Judy's Cookie Jar Cocktail Party. Before retiring, I was Chief Information Officer for a pharmaceutical research firm and did similar work for a variety of other industries. I also spent 10 years consulting with PricewaterhouseCoopers, Deloitte & Touche, and General Electric.

When you're not at CVIM, what are a few of the things you do for enjoyment?

I'm a computer "geek" who likes to help people who are having computer issues in their homes. I also enjoy being physically active. I bicycle, hike, and work out 3 days a week. I climbed Mount Kilimanjaro successfully twice! An avid traveler, I've been not only to Tanzania but also to four other African countries, some countries in Central and South America, and many parts of Europe.

