Volunteer Star

IGNACIO MAGANA

What duties do you perform in your volunteer role at CVIM?
I help bridge the language barrier between Spanish-speaking patients and English-speaking doctors. I also work in the front office, helping to answer phones in both English and Spanish, making or rescheduling appointments. I have also helped out in the Patient Assistance Program, doing data entry to help patients get medications from various pharmaceutical companies. In addition, I help out wherever I am needed in different departments like the dispensary or dental.

What brought you to volunteer at CVIM?
My mother is on the staff at CVIM, and she told me that they were always looking for help. I really liked the mission of CVIM and how people were volunteering their time to help out people in need. I jumped at the opportunity to be part of something as amazing and inspiring as CVIM.

How does volunteering at CVIM make you feel?
Incredible. Helping someone in need has to be one of the most satisfactory things you can do—especially when you can see how grateful and appreciative the patients are. The world would be a much better place if people took on the model of CVIM. It also gives me some perspective and helps me to realize how fortunate I am, which in turn makes me very grateful and willing to help people who are some of the hardest-working and most courageous people I’ve met. The inspiring stories of many patients I have befriended give me the strength to face obstacles, challenges and problems in my own life.

What would you tell your friends to interest them in volunteering at the clinic?
I would tell them that it is a fantastic place with a very great mission of service and some of the most incredible people I’ve ever met. Everyone has such a great attitude, and they are there because they want to be there, helping others.

What other hats have you worn?
I also volunteer at Thorncroft, an equestrian center where they work with kids who have special needs and disabilities. I used to volunteer at the Youth Mentoring Partnership, encouraging a middle school student to work out and live a healthy lifestyle, which in turn raised his self-esteem and self-acceptance. I have been so blessed to have had such amazing opportunities to give back to a community that has given me so much.
When you’re not at CVIM, what are a few of the things you do for enjoyment?
I really enjoy playing sports, especially soccer. In addition, I have a passion for music. Going to concerts is one of my favorite things to do. I taught myself how to play the guitar, and I’ve been playing for four years now. But without a doubt, number one on my list of fun things to do is hanging out with my friends.